



CONSUMERS' GRIEVANCES REDRESSAL FORUM AT KASUMPTI,  
SHIMLA.

No.CGRF/Mobile Court/2018-19- 70-88

Dated:- 11th April 2018

To

✓ The Managing Director,  
HPSEBL, Vidyut Bhawan, Shimla-4.

Subject: -

Holding of Interactive -Session on Consumers' protection under Electricity Act, 2003 and holding of Mobile Court -Cum-Awareness Camps in different parts of Himachal Pradesh- issuance of instructions to the officer(s) of Distribution Licensee for making available suitable place for holding camps, calling maximum numbers of participants and making sufficient arrangements for refreshment to the participants.

Sir,

The Hon'ble Chairman, Himachal Pradesh Electricity Regulatory Commission, while presiding over the 14<sup>th</sup> HPERC State Advisory Committee Meeting held on dated 28<sup>th</sup> February, 2018 at Hotel Holiday Home, Shimla with the various authorities of State instrumentally and CGRF, it was directed that CGRF should hold periodical Mobile Camp Court -Cum-Awareness camps with the respective consumers' of HPSEBL of all categories especially in the industrial areas like Baddi, Barotiwala, Nalagarh, Paonta Sahib & Kala Amb in Nahan sub-division for speedy disposal of cases in a phased manner across the state in Himachal Pradesh. The Minutes of the Meeting ibid was also issued by the Commission vide his office letter No.HPERC/B (32)-3/2018-3210-36, dated 21.03.2018.

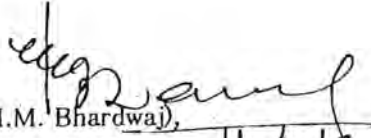
In order to comply with the directives of the HPERC in a true spirit and in as much as the mandatory requirement of Electricity Act, 2003, it has been resolved by this Hon'ble Forum to hold three (3) days interactive Session on consumers' protection under the Act ibid and to start Mobile Court-cum- Awareness camps with effect from 23.04.2018 to 25.04.2018 especially in the industrial belt as per programme detailed here as under:-

S.No.	Date	Name of office(s) where camps are proposed to be organized.	Remarks
1.	23.4.2018	Elect.Division,HPSEBL,Nalagarh (At Divisional Office).	The Sr. Executive Engineer, ED, HPSEBL, Nalagarh should co-ordinate and make all necessary arrangements on this account.
2.	24.4.2018	Elect.Division, HPSEBL, Baddi. (At Divisional Office).	The Sr. Executive Engineer, ED, HPSEBL, Baddi should co-ordinate and make all necessary arrangements on this account.
3.	25.4.2018	Electrical Division, HPSEBL, Parwanoo (At Divisional office).	The Sr. Executive Engineer, ED, HPSEBL, Parwanoo should co-ordinate and make necessary arrangements on this account.

With a view to successful organization of interactive session on consumers' protection and holding of Mobile Court -cum- Awareness Camps in the aforesaid areas, I am directed to request you kindly to impart suitable directions to the officer(s) of the Licensee that they should ensure to co-ordinate and makes all necessary arrangements on this account. Also take necessary action for giving wide publicity through Print Media, Electronic Media on this account at the level of HPSEBL for the sake of general awareness / kind information to all stakeholders and concerned please.

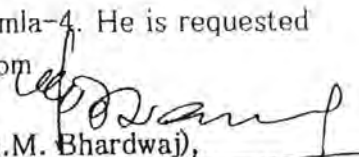
This is for favour of kind information and further necessary action at your end please.

Matter Most Urgent.

  
(H.M. Bhardwaj),  
Secretary, CGRF 11.4.18  
Kasumpti, Shimla-9

Copy of above is forwarded to the following for information and necessary action to:-

1. The Secretary, HPERC, Aayog Bhawan, SDA Complex Block No.37, Kasumpti, Shimla-9.
2. The Executive Director (Pers.), HPSEBL, Vidyut Bhawan, Shimla-4.
3. The Chief Engineer (OP) South, HPSEBL, Vidyut Bhawan, Shimla-4.
4. The Superintending Engineer (OP) Circle, HPSEBL, Solan.
5. The Dy. Director/PRO in HPSEBL, Vidyut Bhawan, Shimla-4. He is requested that wide publicity of the above camp(s) may kindly be given through print/electronics media well in advance before commencement of above camps, so that the consumers should aware of on this account.
6. The Addl. SEs. /Sr. XENs. Electrical Divisions, HPSEBL, Nalagarh, Baddi and Parwanoo respectively. They are requested to make all necessary arrangements and also ensure to communicate in this regard to all the stake holders/ consumers under their administrative control for information.
7. Shri Mohinder Singh Minhas, Private Secretary to the Chairman, CGRF, Kasumpti, Shimla-9 for the kind perusal of Chairman, CGRF, Kasumpti, Shimla-9.
8. Shri Rajender Singh, IAS (Retd.) Independent Member, CGRF, Kasumpti, Shimla-9.
9. Er. Rajiv Gupta, Dy. Chief Engineer-Cum-Member, CGRF, Kasumpti, Shimla-9.
10. Shri Tamer Singh, Supdt.Gr-II (Court) in this Forum.
11. The BBN Industries Association (BBNIA) EPIP Ph-I, Jharmajri, Tehsil Baddi, Distt. Solan HP. 174103.
12. Shri Rakesh Bansal, Sr. Vice President, Parwanoo Industries Association, Opp. SWCA, Industries Deptt. Sec.-I, Parwanoo.
13. The Parwanoo Industries Association, HPCED Building, Department of Industries Complex, Sector-1, Parwanoo, Distt. Solan, H.P.
14. The Nalagarh Industries Association, C/o Member Secretary, SWCA, Nalagarh, Distt. Solan, H.P.-174101.
15. Superintending Engineer (IT), HPSEBL, Vidyut Bhawan, Shimla-4. He is requested kindly to upload the above letter in the site of [www.hpsebl.com](http://www.hpsebl.com)
16. Notice Board in this Forum.

  
(H.M. Bhardwaj),  
Secretary, CGRF, 11.4.1  
Kasumpti, Shimla-9.