

HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED

(A State Government Undertaking)



Registered Office
CIN
GST
Telephone No.
Website address

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No. HPSEBL/CE(Comm)/e-Payment/Vol-IV/2018-19-3812-4007 Dated: 01/12/2018.
To

All the Assistant Engineer/ Assistant Executive Engineer,
Working in Electrical Sub-Divisions under HPSEB Ltd.

Subject: Online/Digital Payment of Electricity Bills in HPSEBL- wide publicity thereof.

As you are already aware that HPSEB Ltd. has provided various facilities to consumers to pay their electricity bills online. However, till now very few consumers are paying their bill through online mode. Therefore, it is the need of the hour to promote electricity bill payment through digital channels.

Consumer may be apprised with the various mode of digital payment as mentioned below: -

- 1) Payment Gateway integrated with HPSEBL's website: - Consumer can visit www.hpseb.com or portal.hpseb.in and can pay their bills through Payment Gateways integrated with HPSEBL's website. In this channel consumer can pay their bills through Credit Card, Debit Card, Net Banking and RTGS/NEFT (only where HCLI application is used for billing). Soon RTGS/NEFT payment facility will also be available to ISU-Billing locations.
- 2) Bharat Bill Payment System: - Through this channel, HPSEBL provided various modes/ channels to pay their electricity bills through online. Consumer can visit <https://bharatbillpay.com/Billpay.php> to find various Banks and Non-Banks which are providing payment facility through BBPS i.e. SBI, ICICI, PNG, Bank of Barods (BOB), Central Bank of India, Allahabad Bank, Canara Bank, India Overseas Bank, Indusland Bank, J&K Bank, Punjab and Sind Bank, Yes Bank etc.

Further under BBPS channels, consumer can also make payment through various mobile app like Paytm, Mobikwik, Phonepe, Amazon.in, Airtel app, Google Pay etc. Consumer can also make payment through BHIM app..

Thus, you are requested to make wide publicity among the consumers under your respective S/Divisions and encourage them to make the payment of electricity Bills through digital channels available. It is also to clarify that for making payments through BBPS platform, consumers have only to pay the Electricity Bill amount and the extra charges i.e. transaction charges shall be borne by HPSEBL.

Therefore each Electrical Sub-Division is requested to promote electricity bill payment option through various channels of BBPS mode by (i) displaying the notice on each cash counter, and (ii) informing/apprising the consumer about the same through Field Official and Meter Reader who are taking the reading of consumers.

Yours sincerely,

(Er. Ram Prakash) 20/12
Superintending Engineer (IT)
HPSEB Ltd., Vidyut Bhawan,
Shimla- 171004.

Copy to the following for information please: -

- 1) The Sr. P.S. to Managing Director, HPSEBL for kind information to worthy Managing Director please.
- 2) The Sr. P.S. to Director (Operation)/Director (F&A/Personnel) for kind information to worthy Directors please.
- 3) The Chief Engineer, HPSEB Ltd., Operation Zone South/Central/ North at Shimla/ Mandi/ Dharamshala.

Superintending Engineer (IT)
HPSEB Ltd., Vidyut Bhawan,
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